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LGOIMA

When releasing responses to previous LGOIMA requests, names and contact details of individual requestors will be withheld to protect their privacy.

Information requested by the media, lobby groups, public sector organisations and MPs will always be published, while information specific to an individual or their property will not generally be published.

Request from:	Private Individual
Information requested:	Residents Survey Results
Response by:	Simon Bastion, Chief Executive

15 November 2021

Private Individual

Via Email:

Dear Private Individual

Official information request for results of every citizen's satisfaction survey

I refer to your official information request dated 05 November 2021 for results of every citizen's satisfaction survey the Westland District Council has ever conducted.

Enclosed is the information you have requested.

The resident's satisfaction survey is officially undertaken every 2 years. Council decided not to undertake a survey for the 2013/14 year. An unofficial survey undertaken by Council was also done in 2019.

For 2020, you can access this information on our website here: <https://www.westlanddc.govt.nz/your-council/publications/resident-satisfaction-surveys/>

There is no charge in supplying this information to you.

Council has adopted a Proactive Release Policy and accordingly may publish LGOIMA responses on the Council Website at <https://www.westlanddc.govt.nz/lgoima-responses>. The collection and use of personal information by the Westland District Council is regulated by the Privacy Act 2020. Westland District Council's Privacy Statement is available on our website [here](#)

If you wish to discuss this decision with us, please feel free to contact Mary-anne Bell, Senior Administration Officer at LGOIMA@westlanddc.govt.nz, 03 756 9091.

Sincerely,



Simon Bastion | Chief Executive

SB/MB

Enclosed: 21.22.35 Attachments