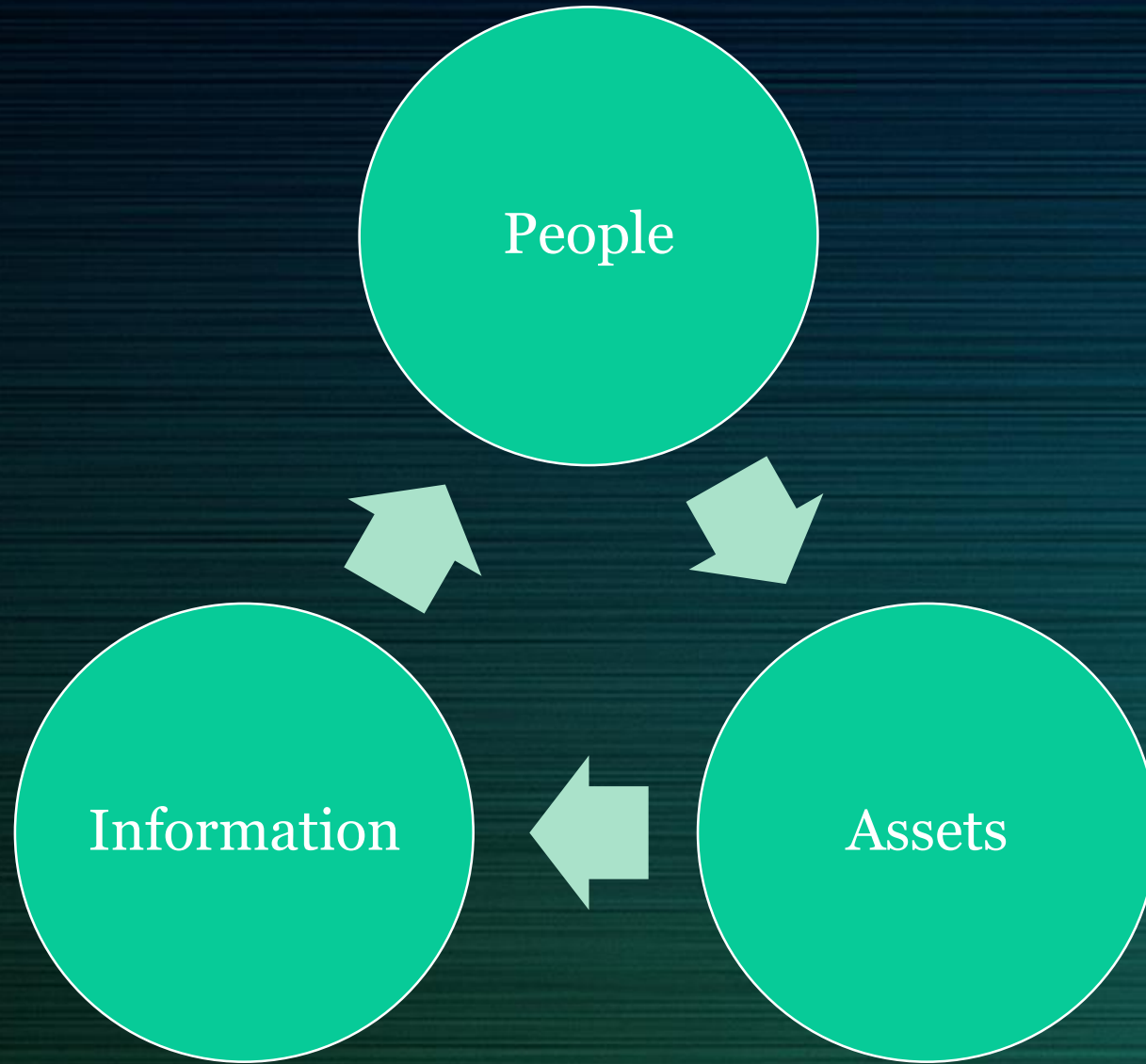


IT & IM Update



Information Technology
Information Management



Vision

Information is managed in a way that reflects
its status as a valuable asset



IT - What have we been doing

Unified Communications

User Engagement

Cyber Security

Resilience & Flexibility

Asset Management

Cloud Adoption


IM - What have we been doing

Consolidation

Creation of Policies

Legislation

Audit



IT - Current Focus

Resilience and Flexibility

Security

Cloud Adoption

User Experience

Leveraging tools better

Data Quality and Presentation

IM - Current Focus

Public Forms

Migration of Documents

Digitisation of Physical Files

Staff Training



IT - What are we doing in the future

Resilience

Cloud Adoption

Cyber security

Data Quality & Presentation

Technology refresh & deployments

IM - What are we doing in the future

Digital First

Kiosks

Online forms

Open government – LGOIMA and searchable information.

Summary

Dynamic environment.

Planning for the unknown.

Questions