



Compiled Date	10/02/2025
File Number	24.25.63

## LGOIMA

When releasing responses to previous LGOIMA requests, names and contact details of individual requestors will be withheld to protect their privacy.

Information requested by the media, lobby groups, public sector organisations and MPs will always be published, while information specific to an individual or their property will not generally be published.

<b>Request from:</b>	Private Individual
<b>Information requested:</b>	Water shutdown data from the past 3 financial years
<b>Response by:</b>	Barbara Phillips, Chief Executive

10 February 2025

Via Email:

Dear Private Individual

**Official information request for water shutdown data**

I refer to your official information request dated 04 February 2025 for water shutdown data, including dates, duration, location and outage type.

The information you have requested is enclosed. This information covers the past 3 financial years.

There will be no charge in supplying this information to you.

**Council has adopted a Proactive Release Policy and accordingly may publish LGOIMA responses on the Council Website at <https://www.westlanddc.govt.nz/lgoima-responses>.**

The collection and use of personal information by the Westland District Council is regulated by the Privacy Act 2020. Westland District Council's Privacy Statement is available on our website [here](#)

If you wish to discuss this decision with us, please feel free to contact Mary-anne Bell, Business Analyst at [LGOIMA@westlanddc.govt.nz](mailto:LGOIMA@westlanddc.govt.nz), 03 756 9091.

Sincerely,



**Barbara Phillips** | Chief Executive

Encl: 24.25.63 Water outage data

BP/MB

<b>DATE</b>	<b>LOCATION</b>	<b>SHUTDOWN TIME FRAME</b>	<b>PLANNED</b>	<b>EMERGENCY</b>	<b>ACTUAL TIME WATER WAS OFF (hrs)</b>	<b>COMMENTS</b>
2/07/2024	Fox Glacier township affected.	1400 - 1600	✓		2	Installation of a Burst valve at the water treatment plant location.
9/07/2024	Hokitika Kaniere Tram.	1115 - 1215		✓	1	Replace leaking lateral fitting on the main.
11/07/2024	Hokitika - section of Tudor and Sewell St.	1700 - 1900		✓	2	Main break on Tudor Street west of Railway lines.
17/07/2024	2 - 180 Kaniere Rd.	0900 - 1100	✓		1	Replace ferule on saddle connection for 154 Kaniere Rd.
	Hokitika - 4 x blocks - Livingstone to Jollie St and Stafford to Gibson Quay.					
17/07/2024	Quay.	1400 - 1430		✓	10 mins	Lateral blown off a submain at 25 Hoffman St.
14/08/2024	Hokitika - section of Jollie St plus Heenan Pl and Howitt Pl.	1000 - 1045	✓		35 mins	Replace lateral for 153 Jollie St.
5/09/2024	Kumara township.	0815 - 1030		✓	1.5	Replace section of damaged PVC pipe from reservoir.
25/09/2024	Hokitika - Revell St from Gibson Quay to Weld St.	1330 - 1500		✓	1	Replace ferule on main outside 2 Revell St.
	Franz Josef - State highway from Faranz Josef Glacier Motel to Glenfern Villas.					
9/10/2024	Villas.	1100 - 1300	✓		2	Connect new section of watermain at Westwood Lodge.
15/10/2024	Haast township.	1000 - 1200	✓		2	Replace leaking hydrant at 9 Opuka Place.
18/11/2024	Harihari - Wanganui Flat Rd adjacent to No. 22	1400 - 1600	✓		2	Repair leak on the main adjacent to No. 22 Wanganui Flat Rd.
10/12/2024	Kumara township.	1000 - 1200	✓		3.5	Install new Burst valve assembly at the reservoir location.
12/12/2024	Hokitika - Revell St from Hampden to Tudor St.	1400 - 1500		✓	1	Replace ferule on main outside 200 Revell St.
6/01/2025	Haast - Pauareka Rd, Nyhon Pl, Opuka Pl, Awarua Pl.	1215 - 1430		✓	2	Repair leak on lateral adjacent to 15 Pauareka Rd.
	Kaniere - section of Kaniere Rd from 297 - 369. Several houses on Lake Kaniere Rd connected to the town water supply. Hau Hau Rd from 476 - 484.					
14/01/2025	484.	1300 - 1530	✓		3	Repair of leak on the main.
16/01/2025	Haast township.	1000 - 1200	✓		2	Repair of several toby leaks. Pauareka Rd and Opuka Pl.
27/01/2025	Hokitika - 5 houses on Bonar Dr.	1000 - 1045	✓		1	Repair lateral connection on the main.
28/01/2025	Hokitika - Hamilton St.	1000 - 1200	✓		1	Repair leak on the main - Hamilton St.
3/02/2025	Hokitika - Bonar Dr from 1 - 41.	0900 - 1100	✓		1.5	Replacement of tapping saddle for No.13
3/02/2025	Hokitika - Tudor St from 86 - 120.	1300 - 1500	✓		45 mins	Redundant lateral needs to be capped off main - 86 Tudor St.
	Hokitika - Tudor St from 27 - 55. Sewell St from 153 - 191. Park St 28 and 32.					
4/02/2025		0900 - 1100	✓			Installing new valves on intersection of Tudor St and Sewell St for the Tudor St water main replacement.

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24/07/2023	Hokitika - Park St between Hoffman and Livingstone St.	1500 - 1700	✓		1	Leaking lateral at the main.
6/08/2023	Hokitika - Revell St between Stafford and Weld St.	1200 - 1500		✓	1	Leaking lateral at the main.
25/08/2023	Harihari township	1000 - 1300		✓	3	Install valves to isolate old reservoir pipelines.
1/09/2023	Ross - Sale St north of Moorhouse and Monteith St.	1100 - 1300	✓		1.5	Install replacement FH.
7/09/2023	Ross - Fraser St	2100 - 2300		✓	1.5	Low flow due to collapsed sluice valve
2/11/2023	Kumara - Greenstone Rd between Tui and Seddon St	1000 - 1200	✓		1	Leaking fitting on the main.
7/11/2023	Whataroa - Murray St and Wilson St.	1000 - 1200	✓		1.5	Leaking fitting on the main - 45* bend.
9/11/2023	Haast - Pauareka Rd, Nyhon Pl, Awarua Pl	0900 - 1000		✓	0.5	Leaking lateral at the main.
23/11/2023	Hokitika - Racecourse Tce Rise, Alpine View, Airport, Whitcombe Tce	1300 - 1500	✓		1	Leaking submain tee on the Highline.
6/12/2023	Fox Glacier - Township	1400 - 1600	✓		2	Installation of new flowmeter at reservoirs.
15/01/2024	Hokitika - Whitcombe Tce	0800 - 0230		✓	6.5	A/C Main break. Temporary supply installed. Section of A/C to be replaced.
23/01/2024	Hokitika - Whitcombe Tce and several houses on Bonar Drive.	1300 - 1500	✓		1	Connect replacement PVC pipework to existing main.
24/01/2024	Fitzherbert St - 156-176 and 186-221. 62 Park St.	0900 - 1100	✓		1.5	Repair leak in submain - Fitzherbert St and a second leak in a lateral between 191 and 221 Fitzherbert St.
16/02/2024	Revell St between Hamilton and Qibson Quay.	1500 - 1600		✓	n/a	Repair leak on the main outside Dentist - Revell St.
21/02/2024	Whataroa township.	1330 - 1530	✓		1.5	Pie repair work at the WTP.
22/02/2024	South of Hamilton Street - Hokitika	0700 - 0800	✓		20min	Repair
27/02/2024	Kumara - affecting Seddon St and 3rd, 4th and 5th Streets.	1340 - 1430		✓	0.45	Repair of main leak.
1/03/2024	Hokitika - Brittan St between Park and Tudor St.	1000 - 1100	✓		0.5	Leaking fitting on the main.
11/03/2024	Haast township	1330 - 1430		✓	1.75	Contractor damaged watermain from Reservoir.
15/03/2024	Haast township - Pauareka Rd	1100 - 1300	✓			Repair split fitting between main and gate valve.
20/03/2024	Hokitika - Hoffman St between Park and Hampden St.	1400 - 1600	✓		0.5	Repair of lateral leak at 56 Hoffman St.
26/03/2024	Hokitika - Hoffman St between Park and Hampden St and properties on Park St in the vicinity of the intersection.	1515 - 1700	✓		1	Install valves as part of the water ridermain upgrade project on Hoffman St.
8/04/2024	Ross - Moorhouse Ave from Sale to Town Belt. Bonar St and section of Tramway St.	1300 - 1630	✓			Repair pipe leak on the main.
17/04/2024	Hokitika - sections of Hall St, Sale St, Brittan St, Weld St and Gibson Quay.	1300 - 1500	✓		2.5	Repair pipe leak on the main.
17/04/2024	Hokitika - section of Hoffman St. (8 houses)	1300 - 1500	✓		1.5	Connect new ridermain to existing main.
3/05/2024	Hokitika - Section of Tudor St from Fitzherbert to Sewell St. Sewell St from Tudor to Park St.	0800 - 1000		✓	3.5	Water main break on Tudor St.
4/05/2024	Hokitika - intersection of Revell and Camp St.	2400 - 0900		✓	11	A/C pipe break on Tee at the intersection.
21/05/2024	Haast township excluding Marks Rd.	1000 - 1200	✓		2	Hydrant replacement on Pauareka Rd.
21/05/2024	Franz Josef - 55km/h corner on state highway near oxidation ponds.	1400 - 1600		✓	2	63mm isolating valve off main replacement.

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21/06/2024 Hokitika - section of Sewell and Revell St.

1500 - 1600

✓

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Repair pipe leak on the main.

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28/06/2022	Whataroa township	1000 - 1200	✓			Shutdown of the township required to install a seismic valve at the water treatment plant.
6/07/2022	Fox Glacier - Cook Flat Rd, SH6 - Kerr Rd	1300 - 1430	✓		1.5	Shutdown along section of Cook Flat Rd to install a new 50mm isolating valve.
7/07/2022	Hokitika - Sale Street between Park and Tudor Streets	1000 - 1230		✓	0.5	Shutdown affecting 8 properties only.
11/08/2022	High Line					Did not proceed as investigation found no leak.
9/09/2022	Franz Josef	1700 - 1800	✓		0.45	Shutdown to replace leaking hydrant on State Highway outside 4 Square in township.
13/09/2022	Harihari - Wanganui Flat Rd	1500 - 1800	✓		1	Install valve and tee in preparation for connecting new section of watermain.
14/09/2022	Hokitika (incl Kaniere)	0800 - 1200	✓		2.5	Low pressure only due to installation of burst control valve. Some areas may have no water.
14/09/2022	Hokitika (incl Kaniere)	0930 - 1030		✓	2.5	Planned low pressure job failed. Loss of water to various parts of town (terraces, outskirts etc.) Job abandoned at 0930 but water not back on until 1100).
14/09/2022	Town Belt East, Hau Hau Rd			✓	1	Leak on TBE (caused by above). Had to shut water off to Hau Hau Rd consumers to fix).
15/09/2022	Wanganui Flat Rd, Harihari	1130 - 1200		✓	0.5	Emergency shut down. No notification.
27/09/2022	Hokitika - Hall Street between Tudor and Hampden Streets	0900 - 1100	✓		0.5	Minor leak on the main, Cnr of Park and Hall Streets.
28/09/2022	Kaniere Rd - Hokitika. From Pine Tree Rd intersection	1500 - 1700		✓	1.45	Leak on the watermain adjacent to 254 Kaniere Rd.

5/10/2022	Hokitika - Hampden Street from Revell Street to Sale Street	0800 - 1230	✓	4 (no work undertaken but water off to parts of town)	Livening of new watermain from Hampden Street to Revell Street. Area had to be extended due to faulty valves not getting isolation affecting more consumers which hadn't been advised.
6/10/2022	Hokitika - Revell to Fitzherbert Street	0930 - 1700	✓	7.5	Some customers outside the proposed shutdown area were affected due to incorrect valves being shut.
10/10/2022	Hokitika - Fitzherbert to Bealey Street	0930 - 1300	✓	3.5	Connecting new main plus laterals.
12/10/2022	Hokitika - Bealey to Sale Street	0930 - 1300	✓	3.5	Connecting new main plus laterals.
17/10/2022	Kumara	1030 - 1200	✓	4	Watermain break, Third st. Took longer than 2hrs (estimate given) as faulty valves couldn't secure full shut off in area. Had to source 2nd pump to continue work.
20/10/2022	Haast - Pauareka Rd	1100 - 1200	✓	1	Originally e-text was for whole township but WR's were able to isolate submain only (north side of Pauareka Rd).
31/10/2022	Sale St between Stafford and Hampden, Stafford St between Sale St & Rolleston St	0900 - 1100	✓	2	No-one to raise e-text. Possibly more than that area affected. CS notified.
31/10/2022	Sale St between Stafford and Hampden (2nd break)	1200 - 1250	✓	1	Second break in same area an hour apart.
1/11/2022	Wanganui Flat Rd, Harihari	0730 - 0930	✓	2	Hook in for new main.
2/11/2022	Kumara - Nth side of Seddon St #49 - #133, Seddon St from First St - Fifth St, & Third St	1030 - 1230	✓	n/a	Deffered until Friday 4th due to bad weather.
3/11/2022	Arahura - whole supply	1300 - 1500	✓	1	To replaced FH.
4/11/2022	Kumara - Nth side of Seddon St #49 - #133, Seddon St from First St - Fifth St, & Third St	1030 - 1230	✓	1.5	Installation of new connection.
9/11/2022	Arahura - whole supply	0900 - 1600	✓	5.5	Contractor cutting in new pipework to existing reservoirs. New water treatment plant will be operational once this work is completed.
1/12/2022	Kumara - between First and Second Street	1515 - 16.30	✓	45 mins	Burst watermain on State Highway between First and Second St.

8/12/2022	Kaniere - Pine Tree Rd between Kaniere Rd and Kaniere Tramway Rd	1030 - 1130	✓	1	Leaking pipe saddle.
8/12/2022	Franz Josef - Section of Cron Street	2300 - 0100	✓	2	Repair of leaking water meter connection.
9/01/2023	Kaniere - from Pine Tree Rd	1000 - 1300	✓	1.45	Repair of leaking watermain.
31/01/2023	Whataroa - Burrogh Rd to north end	1000 - 1300	✓	50 mins	Remove section of failed main and replace.
22/03/2023	Hokitika - Hoffman Street between Stafford and Weld Streets.	1415 - 1500	✓	45 mins	Repair leaking lateral at 49 Hoffman Street. 7 houses affected.
28/03/2023	Kumara - Third St between Tui and Town Belt North. Parts of Seddon St from Greenstone Rd to Boundary Rd.	1000 - 1300	✓	45 mins	Repair leaking 150mm reducer on main.
29/03/2023	Haast - toilet block. Affected customers		✓		Replace fitting on main.
30/03/2023	Franz Josef - section of Cron Street including Kamahi Cres.	1200 - 1400	✓	2	Repair leaking fitting on main.
13/04/2023	Hokitika - Whitcombe Tce, Seaview and several properties along the high line off Hauhau Rd.	1000 - 1200	✓	2	Replace a saddle connection on the main.
18/04/2023	Hokitika - section of Jollie Street.	1045 - 1145	✓	40 mins	Repair leaking fitting on main.
21/04/2023	Whataroa - water outage due to electrical damage to WTP	0950 - 1250	✓	3	Electrical repairs required at WTP to restart plant.
24/04/2023	Hokitika - Revell St between Hampden and Stafford St	11.00 - 1400	✓	2.5	Repair leak on the main.
26/04/2023	Hokitika - Hampden St between Bealey and Fitzherbert St	1100 - 1500	✓	3.5	Tru-Line to fix up watermain that went through WW main on Hampden St.
4/05/2023	Haast - Sections of Haast village	1300 - 1400	✓	0.5	Installation of 4 x sampling points and 2 x toby's.
10/05/2023	Fox Glacier - Cook Flat Road	1000 - 1300	✓	2.5	Installation of replacement PRV valve.
19/05/2013	HariHari - Main Rd between 91 and Robertson Rd	0900 - 1100	✓	1	Repair water leak between main and submain.
13/06/2023	Hokitika - Park Street between Hall Street and Sale Street	1100 - 1300	✓		Repair Fitting 115 Park Street
14/06/2023	Hokitika - Fitzherbert St between Weld and Hampden St. Stafford St between Fitzherbert and Bealey St. Weld St between Fitzherbert and Bealey St.	0900 - 11.00	✓		Cap off old tapping saddle on the main.



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14/06/2023 Hokitika - Town and Kaniere	2300 - 0300	✓	5	Install seismic valve at the Blue Spur WTP.
29/06/2023 Hokitika - Revell Street between Tudor and Hampden St	1500 - 1700	✓	45 mins	Replace leaking Ferrule.

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